

CONSULTATIVE PROBLEM-SOLVING – 1 DAY WORKSHOP

One of the most challenging roles of an internal service provider is that of the internal consultant. The complex issues for which they provide thought-partnership, strategic insights, and interpersonal savvy require a tool-kit that covers several sophisticated competencies. In addition, the need to juggle multiple projects and personalities can be—to say the least – daunting!

This workshop offers the ultimate mash-up of consulting and creative problem-solving to empower participants with a framework, tips, and tools for increased effectiveness. During the session, participants apply these consultative problem-solving techniques to their real-work situations. Fully-engaged participation fuels the attendees' transformation from fire-fighter to valued strategist.

WORKSHOP OBJECTIVES:

- Identify your problem-solving preference and its potential impact on outcomes
- Learn the Consultative Problem-Solving Framework, Tools & Techniques
- Practice application of the Framework and Tools to Contracting
- Plan for Real-Work Application and Accountability

PAYOFF

Increased efficiency, effectiveness and finesse as an internal consultant

WHO SHOULD ATTEND:

- Individual Contributors, Teams, Leaders, and Project Managers who serve internal clients
- Service-providers who want to establish a more systematic and proactive approach

AVAILABLE FOR ON-SITE OR EXTERNAL DELIVERY

For more information and pricing call:

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